

# **Sustainability Policy**

## (i) Scope

This policy applies to all Call It! Company Directors, Employees, Freelance Staff, Volunteers and Third Parties who undertake activity for and on behalf of Call It!,

Furthermore, this policy applies to the goods and services we procure, our direct operations and the services we provide to everyone using Call It! and benefitting from our support and services.

Call It! is committed to creating a sustainable society. We actively manage our business in a way that balances our social, environmental and economic objectives. To do this, sustainability considerations are woven throughout all of our work and activity, all of our policies and procedures and all of our communications, internally and externally.

### (ii) Purpose

To realise Call It!'s commitment to creating a sustainable society by protecting and enhancing our social, environmental and economic impacts, preventing pollution, reducing social inequality and driving sustainable economic development as part of a transition to a low carbon future.

### (iii) Responsibilities

EVERYBODY is responsible for ensuring that Call It! adhere's to the Sustainability Policy. Where possible, go beyond the Policy to od what is best for our environment, our planet and our community.

### (iv) Policy

Call It! Contributes to a more sustainable society and continually improves its positive impacts by ensuring:

- Compliance with all relevant legislation, standards and best practice
- · We meet or exceed the expectations of our customers and other key stakeholders
- We minimise resource consumption and pollution from our activity
- Our employees and suppliers are able and are encouraged to support our commitments
- We develop services which are fully accessible to all users
- We continually review how we can make improvements to our sustainability performance

For Call It! to realise these commitments, sustainability performance is driven by the CEO and all of the Company Directors through the following means -

- Call It! is a values-driven business with a clear social purposes
- We invest in people; we support, encourage and enable all workers to meaningfully contribute
- Social Enterprise Gold Mark accreditation
- We are committed to equal opportunities, non-discrimination
- We undertake travel sparingly and in proportion to the event or activity, minimising unnecessary journeys

To realise our sustainability objectives, Call It! recognises communicates these objectives to our suppliers, employees, freelancers, app users, customers and wider stakeholders.

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